NOTICE: This is an unofficial transcript of the portions of the Public Company Accounting Oversight Board's Standing Advisory Group meeting on June 24-25, 2014 that relate to the final rule, A Firm's System of Quality Control and Other Amendments to PCAOB Standards, Rules, and Forms. The other topics discussed during the June 24-25 meeting are not included in this transcript excerpt.

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PUBLIC COMPANY ACCOUNTING OVERSIGHT BOARD

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STANDING ADVISORY GROUP

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MEETING

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TUESDAY JUNE 24, 2014

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The Standing Advisory Group convened in the Senate Ballroom at the Hyatt Arlington Hotel, 1325 Wilson Boulevard, Arlington, Virginia at 1:00 p.m., Martin Baumann, Standing Advisory Group Chairman, presiding.

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 KEITH WILSON, Deputy Chief Auditor, Office
 of the Chief Auditor

And then the quality control standards, we will talk about that to some degree in the project I'm about to introduce right now. And that is, moving onto our next agenda item, I have the benefit of joining me up here today to my right Helen Munter, who leads our Division of Registration and Inspections, and to my immediate left Greg Jonas, who's the director of our Office of Research and Analysis, and to his left Keith Wilson, who's the deputy director in the Office of the Chief Auditor, in my office.

Really everything we do at the PCAOB — everything we do at the PCAOB is really around audit quality, from inspecting the Board's activities, inspecting audits to standard setting to improve audit quality and the work of the Enforcement Division to bring disciplinary actions when necessary around audit quality. So virtually everything we do is focused on audit quality.

But as part of that, in working with the Board, we have three very specific initiatives underway which we think are linked in a number of ways, and these initiatives are really focused on improving audit quality in connection within the Division of Registration and Inspections analyzing the root cause of

these deficiencies that Jim referenced earlier. And many of you ask questions about these problems that are seen in audits and doing some deeper root cause analysis.

At the same time Greg Jonas has been talking for a couple of meetings at this group and elsewhere about a project to develop audit quality indicators that could be used by the Board, by firms, by audit committees and maybe someday by investors in terms of measuring and assessing audit quality.

And then another important leg of that is the Board has on our books already quality control standards that audit firms have to follow in connection with the oversight of the audit practice throughout their organization. And we are considering, it's on our standard-setting agenda, a concept release to consider how possible improvements could be made to firm quality control standards. And that project can be informed by the root cause analysis and the audit quality indicator analysis, which can be informed by quality control standards. So three very important initiatives.

And with that, we're going to spend a few minutes in this room between now and the next 30 minutes or so with Helen and then Greg and Keith talking about these projects, and then we'll move to the break -- take a short break and then move to our break-out sessions by 4:00 to begin more detailed discussions of these topics.

Helen?

MR. MUNTER: Thank you. Root cause analysis is something that we in DRI have been focused on for several years and we've really been focused on it in response to the deficiencies that we have found and continue to find doing our inspections. We find deficiencies in similar areas across different types of firms and different types of issuers and they are recurring in spite of what we recognize are very significant remedial efforts at many of the firms.

But for some reason those remedial efforts have not been consistently successful. That's caused us to think about why that might be and try to evaluate are firms really getting at what the root of the problem is? Are the changes to policies, the changes to methodologies, so detailed and so specific on what yesterday's problem was that they're losing sight of the future big issue that might wind up really implicating the same auditing standards, the same quality control standards.

So we began in about 2011 looking at this thinking about it for the inspections that we were doing, and at that time began including in our inspection reports what we thought might be the root causes of some of the deficiencies that we were identifying. We included that discussion in Part 2 of the report really

to engage in a dialogue with the firm in that regard and to help focus, if you will, some of the remedial actions.

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Starting last year in the 2013 cycle and continuing into this year we've focused on -- we've taken root cause sort of to the next level for us and looked at the causal factors and have done cause mapping in terms of identifying for audits where we found particular problems and for other audits that we thought were done particularly well.

And I should -- I want to clarify, when we were trying to do this good quality analysis, we were focused not just on audits where there were no deficiencies; and we don't inspect to find best practices, but when we are in the field we'll find audits that have no comments and we'll find audits that we think are particularly well done. So we tried to take those audits that we thought were particularly well done and really drill down into what is it that enabled that team to not just have a compliant audit, but have an audit that was very high quality, very good. And that is a subjective standard, but it's something that we as field inspectors do recognize and it's something that I think audit partners do recognize, and we can really see that come across as we're engaging with them in the field.

So for the last couple of years we've been gathering a lot of data and doing a lot of analysis to

try to help identify what are the true causes of the problems and the causes of the successes. We've been engaging with firms at different levels, and I think it's fair to say that different firms across the spectrum are at different points in terms of developing their own root cause analysis type of programs, but these programs have been very helpful in terms of driving remediation. Ad I think that firms of all sizes, based on an appropriate scaling, can find looking and devoting efforts to root cause analysis, I think looking at both good and bad actions, and very effective in helping to remediate.

And we've also found it very effective in engaging with firms in an articulation of what is audit quality, what are the measurable outputs of an audit? The Audit Quality Indicator Project certainly identifying several of those and representing, I think, significant overlap with our projects her. But by identifying those, I think it does help the firm to do ongoing monitoring of remedial action, ongoing monitoring of the audit practice, bringing really full circle what is going on in an audit and how might quality of the audit on average and in all the specific circumstances be improved.

So that's at the heart of what we are doing. We've spent, as I say, quite a bit of time thinking about

this and how we want to roll it out across the different firms. We look forward to the discussion this afternoon in terms of getting some additional feedback on our project, on its overlap with the other projects and any insights that you might have in that regard. Greq?

MR. JONAS: Thank you. Good afternoon. At its root the AQI Project, as many of you know, tries to address two questions: one is can we develop a portfolio of metrics that provide new insight into audit quality? And if so, the second part is how then can we best deploy those measures in a way that best promotes quality?

Last year this group weighed in on the first question. In today's break-out sessions we'll focus now on the important second question. But before doing so, let me briefly update you on our efforts to develop a portfolio of AQIs as I know many of you have a particular interest in that topic.

We've continued to follow seven AQI concepts that we talked about a year ago. I think this group in our minds affirmed those concepts. They've been affirmed by nearly every other group that we've talked to. First is the notion that it's useful to have a quantitative aspect to the project. And so we continue to pursue quantitative metrics and which distinguishes this project from qualitative work, good qualitative work that's been done on other projects.

The notion of incremental insight that these metrics should inform us about things that are not currently known, that these are not benchmarks. For example, you would not hear from us that partner-to-staff leverage greater than 15 is out of bounds. Anything less than 15 is in the fairway. That's not what this is about, in my mind.

That these things are a portfolio and operate as a portfolio. So it's kind of a team sport of metrics and they help users triangulate on what audit quality is all about that are not formulaic. So we don't have the notion of add up 10 metrics, divide by 10 and out comes a score on the audit.

That they need context to be understood. So AQIs plus context equals insight.

And that these metrics don't answer questions themselves. Rather they help users ask the right questions.

And as I say, I think those concepts have stood the test of time.

What we've done is to try to first cast a very broad net and identify as many reasonable candidates for metrics as possible. To date we've identified over 80 candidate metrics. And then our notion was to winnow those metrics down into something -- to a far more reasonable range, and we currently are in the range of

25 to 30 that we think are most promising. I expect that the staff will recommend to the Board that those 25 or 30 we would include in our concept release, not in the spirit of a proposal, but rather with the notion that it's food for thought that will help solicit the most insightful input during the concept release process.

You were particularly helpful to us a year ago, as many of you know, in both identifying candidate metrics as well as ranking the usefulness of those metrics. And we've had many dialogues with many different constituencies in a similar vein and we've been informed by each.

Some of these metrics are not going to be controversial. Partner-to-staff leverage is one example. Other metrics I think are going to be very controversial with constituents including, for example, the notion of a survey, anonymous survey of firm personnel to tone at the top in the firm.

Ultimately we think that winnowing the list down to something like 10 to 15 indicators is something that would be a reasonable portfolio that would provide insight into quality. So the staff plans to recommend that the Board issue a concept release this summer consisting of three parts: objectives and background definition, and candidate AQIs, and possible uses of

AQIs. And as you know, a concept release is not a proposal, rather it just discusses issues and alternatives and seeks public input.

So today we'd like your input on the possible uses of AQIs, and this discussion assumes of course that we're successful in identifying a useful portfolio of indicators. We appreciate that.

Now deciding on the best use of the AQIs requires answers to some basic questions like who can best use these things and how can they use them in their work? For which entity should the AQIs relate to be most useful? Should an AQI program have different requirements for certain firms or certain types of audits? And should the AQI reporting be phased in?

Alternative answers to these questions we think offer a menu of options from which one could devise a useful AQI program. Some of these options are relatively simple and could be implemented quickly. For example, expanding the use of AQIs within the PCAOB. I know that can be done quickly because we're actually doing it as we speak. Another example of something that could be done soon is encouraging voluntary discussion of AQIs by auditors with audit committees. But other options are more involved and would take I think longer to implement. One example is possible public disclosure of AQIs.

So to assist in today's discussion during the

break-outs we've listed some of the possible options on the way forward in a survey that we asked each of you to complete. We didn't intend the survey to limit your options or restrict your thinking, rather our goal was solely to organize your views so we could capture them this evening and play them back to you in the debrief session tomorrow morning.

Last year, you significantly influenced our thinking on the nature of AQIs. As I mentioned today, we very much look forward to your input on the use of AQIs and we're sure that that will influence the way that we craft the concept release.

In closing let me offer one brief comment on the relationship of the AQI project to the other two projects here today. The staff has argued that AQIs and root cause indicators are two sides of the same coin. The AQI effort seeks wisdom from a top-down, outside-in perspective, whereas the Root Cause Team seeks root causes of quality from a bottom-up, inside-out perspective.

In my view, ultimately we need to meet in the middle with both projects informing the other. And if we can, then those root cause AQIs are exactly the type of information that firms can use to manage their audit practices to ensure quality. In turn, information relevant to managing an audit practice for quality is a

cornerstone of the QC Project. So we obviously look forward to your insight on the synergies among the three projects. Thank you.

MR. WILSON: So turning to the quality control standards, as Marty said, we've had a project on our standard-setting agenda for some time to look at, review and potentially update the Board's quality control standards which are to a large degree the same one that the Board initially adopted back in 2003. And there's a lot of technical reasons we could give for why we ought to update the standards, but essentially what we're thinking about is we're exploring the question of can the quality control standards be enhanced in a way that would promote firms to strengthen their quality control systems to reduce audit deficiencies?

And so we've been looking at that in a lot of ways, and from time to time we've had conversations with the SAG about various topics related to the quality control standards. Generally the SAG has been quite supportive of the project. We have a number of new faces since the last time we spoke about this topic, so we wanted to try and talk about it in this particular context. Obviously it's a very broad subject. We're not going to try to tackle the entirety of quality control systems and quality control standards here, but we wanted to focus on three major topics.

There's already been a few remarks here alluding to the importance of tone at the top and firm culture. Our existing standards today are largely policies and procedures-driven. So to use an internal control analogy, it's more like they're focused on process level controls and not -- don't have a lot to say about control environment and tone at the top.

So the question that we want to try and explore with you is should we have some discussion in our quality control standards about tone at the top and firm culture? And in the past SAG discussions have been very supportive of that, but we want to take that a little step further and say, okay, so we'd like your views on exactly what we should be talking about, what kinds of things should we be thinking about in crafting some material for the quality control standards related to firm culture and tone at the top?

Second area that we want to try and explore with you today is what we've referred to as firm risk assessment. So the idea here is that rather than sort of the static policies and procedures model again, that an idea that a dynamic effective quality control system a firm would be looking at anticipating internal and external risks to the effectiveness of the quality control system and taking appropriate actions to address

those risks, being more proactive as opposed to having, again, the static quality control policies and procedures kind of approach, much like, again going back to an internal control analogy, the risk assessment process which guides the deployment of controls in an internal control system.

So this is an area that we've had discussion among our three groups at the staff level and think there's a strong opportunity here for some synergies. And as firms already are using metrics of various types to monitor their practice are there things that they could use audit quality indicators to inform, to highlight risk areas that might need to be addressed as part of the risk assessment process?

And a fairly obvious example, if they're going in a part of a root cause analysis remediation efforts the firm identify situations where there are risks that need to then be incorporated and need to have a response. So we're interested in your thoughts on whether or not there should be a risk assessment component to the quality control standards and how that might interact with these other two areas.

And then the last and perhaps most obvious area for synergies is in the monitoring component. Again, this is another area that we think is very easy and obvious for thinking about if a firm is going in and

evaluating its performance, its monitoring component, what might it learn from the root cause analysis in terms of both impediments to audit quality and drivers of audit quality that should be informing its quality control system and informing its quality control policies, procedures, processes, et cetera?

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And similarly, are there things that the audit quality indicators might highlight areas in which there might be potential matters that need to be, on the one hand, addressed as risk -- are a risk to effective quality controls or, on the other hand, perhaps something that they need to capture and make sure that they maintain, build on and measure and monitor on an ongoing basis to ensure effective quality control? we think there's certainly opportunities here additional synergy. So we're very interested in your views on this area and are there things that we should be thinking about in the quality control standards area to both facilitate a proper root cause analysis and audit quality measurements, or on the other hand to be informing the monitoring aspect of the quality control system?

MR. BAUMANN: Thanks, Helen, Greg and Keith. And thanks also for your very efficient presentations, making up for all the extra time that I spent.

Sri, is that your card that's up over there?

1 Thanks. Sri Ramamoorti.

2 MR. RAMAMOORTI: Thanks for all the help from my team.

I want to pick up on Greg's characterization of AQI as being top-down, you know, RCA as being bottom-And I think that's actually quite insightful in that really needs to be done with respect to the 76 out of the 208. I guess those numbers are now burned in my brain since the morning presentation by Jim Doty. need really a multilevel analysis with micro and macro metrics. And what I mean by that is we need an analysis of these deficiencies noted at the individual level, at the team level, at the firm level and at the professional level. And let me be very specific.

So at the individual level we know when competency goes down, risk goes up. At the team level you need a diversity of members on an audit team so that you have different perspectives, whether it's an IT perspective, whether it's somebody more centered with the industry and therefore issues of fraud or things like that. At the firm level we mentioned culture, tone at the top, issues like that.

And finally at the profession, I'd like to point to the 1988 McDonal Commission Report from Canada which addressed the expectations gap and very usefully broke down the expectations gap in the profession into the

- standards gap, the performance gap, and the communications gap. And so that would be kind of the profession-wide perspective on what these deficiencies mean in terms of implications of how we deal with it.

 So that's really what I want to say.
- 6 MR. JONAS: Thank you.
- 7 MR. BAUMANN: Any other comments before we -- I 8 see everybody's judicially keeping their card down to 9 get the full 30- minute break. I think that's a very 10 good idea.
- 11 (Laughter.)
- MR. BAUMANN: So Jessica can give us a brief
 update on logistics and where we're headed from here.

 And then after that we'll meet at 4:00 in the break-out
 rooms and otherwise see everybody back here tonight at
 6:45 right outside these doors for a reception.

MR. WATT: Okay. As Marty said, that will conclude our public portion, so for SAG members and observers your break-out rooms will start at 4:00. And your break-out room is listed on the back of your badge or there is a sheet inside your folder that also has which break-out room you will be in.

The break-out rooms are divided into the Gallery Room, which is across the hall, and then downstairs is the Douglas and the Marshall Rooms, and those are where we had lunch, for those of you who went to lunch. Otherwise, there will be PCAOB staff stationed at the door and the top of the stairs to help guide you if you need guidance on where to go.

So we'll see you at 4:00. Thanks.

(Whereupon, the meeting in the above-entitled matter went off the record at 3:31 p.m.)

PUBLIC COMPANY ACCOUNTING OVERSIGHT BOARD

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STANDING ADVISORY GROUP

MEETING

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WEDNESDAY JUNE 25, 2014

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The Standing Advisory Group convened in the Senate Room at the Hyatt Arlington Hotel, 1325 Wilson Boulevard, Arlington, Virginia, at 9:00 a.m., Martin Baumann, Standing Advisory Group Chairman, presiding.

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INVITED SPEAKERS

DAVE BURG, PwC ALISON SPIVEY, Ernst & Young So we're going to hear this morning back reports, this morning will work as follows.

Helen will report back on generally the views that she heard as she wandered around the three rooms discussing the project on root cause.

Greg Jonas will do the same thing then on audit quality indicators, including the results he received from the survey that he asked everybody to fill out. Keith Wilson will then talk about the quality control standards.

Then Jeff Mahoney, Greg Pratt and Chuck Senatore were nominated by us to represent the SAG in each of the three rooms and to make observations on behalf of the SAG members in terms of your views as they heard them in the different rooms, what the SAG members thought about the projects in general.

Is there one project more than the other that seems to have a greater hope for improving audit quality?

Are they well linked? Could they be linked better?

Any observations you may have, so Jeff's at the table to present the views on behalf of the group. The group met. While you were enjoying a reception, they were in here working hard, comparing notes last evening.

But Jeff will report back, and if there's

- anything further to say Greg and Chuck will report as well. So with that, Helen, the floor is yours.
- MS. MUNTER: Thank you very much. Yesterday the
 afternoon sessions I found really very helpful in terms
 of hearing some good support for root cause and some
 good new ideas that I think will help us as we continue
 forward with the programs.

- One of the things that we heard loud and clear is that root cause is hard and important. Specifically we heard that identifying the positive quality events and the positive quality indicators is a particular challenge for many firms.
- But that in general firms are in a better position than anyone else to identify the root causes and to pursue them to the full extent.
- We had some good discussion in several of the rooms, or at least in two of the rooms about learning from what other industries are doing, including the financial services industry and the transportation industry, in particular.
- But an important caution, which I really appreciated about not taking that too far because the industries are so different.
- And the other important piece of that, I think, is recognizing just the number of firms that we have to deal with whether it's the global network firms, a very

small number of firms or the non-affiliated firms, which is an extremely large number of firms with very different characteristics.

So that caution I found particularly helpful. I heard a lot that one of the goals of root cause analysis could be to help put pressure on firms to continue in the process of improving their audit quality and that root cause analysis should find the remedial solution that forces behavior to dramatically improve audit quality and build those metrics or actions into partner evaluations and into partner compensation.

We heard that to improve the analysis one should consider aligning root cause with the cyclical nature of the economy in order to predict deficiencies in the future and allow for the flexibility and the ability to trend root causes over time.

And I think that this could be particularly helpful in informing us in our own risk assessment process when we're going to make future selections for inspection as well as helpful to firms as they consider what the most important risks are coming for the next year.

We had a participant who told us that the only thing that they cared about was whether or not there was a restatement, which might cause them to lose money.

But they also wanted more transparency on why

the restatement was not caught by the firm and recognized that the PCAOB is in a unique position to provide information about why that happened, information about staffing levels, information about AQIs.

We had an observation that root cause analysis is focused on looking at things too much in isolation since it's focused on analyzing deficiencies at the individual inspection level.

And it's further impacted by the fact that the inspection selections are risk based and the same root causes might not apply to the board population.

And I agree with that. I think that's a risk, a concern for us to consider, but a very important concern for firms to consider in their own processes.

We had a good discussion related to the changing nature of audit and the changing nature of accounting, where auditing has gone, as one participant indicated, from being 80 percent verification to 20 percent dealing with judgments to perhaps a complete flip of that and now very, very judgment-focused.

And that meant that one of the root causes might relate, in fact, to the complexity of accounting standards. And we should also consider the impact on audit standards as well.

One of the topics that we discussed was to what depth are we doing root cause analysis given that audits

are done by humans, and humans are not perfect, and isn't that really the answer to it all.

And that lead into, I think, a very good discussion about well, we are humans, inspectors as well as auditors but that there are further reasons beyond that why we might find problems.

I was very encouraged that we had good discussion about the scalability of a root cause analysis program and general agreement and support for doing root cause analysis at different types of firms and different types of practices.

We also had some very good discussion about the quality of the audit committee and the extent that the involvement of the auditor with the audit committee could indicate something about or be an important consideration in performing a root cause analysis.

Someone suggested that the quality of the audit committee might be part of the root cause of a deficiency. I think it also might be part of the root cause of a positive quality event where the audit committee was particularly helpful.

We had interest in information for audit committee members about root cause analysis and specifically what firms had identified in terms of prevalent root causes, both positive and negative.

And we had one very interesting discussion that

focused on a firm that had identified certain positive quality, common characteristics where there had been particularly good work performed.

And an audit committee member said well, "Gee, how could I know what those common characteristics were and understand whether they applied at my firm as well?"

And I think that exploring those sorts of conversations could be very, very interesting. Had a question about what sort of public reporting would we and could we do with respect to root cause analysis.

What sort of best practices that we might identify could we communicate, and what sort of vehicles could we use to communicate those? Really played in nicely with some of the feedback we had at the last year interactive sessions that DRI had with the SAG related to our general reports.

And I'll try to take that comment and build it back into that. Had another request for us to provide more information on what we think might be driving negative quality results in addition to the positive quality results.

And the great suggestion that we consider developing case studies based on root cause analysis, in particular for the positive quality events but case studies that might be used at universities.

Maybe there would be positive and negative

- quality events that we could focus on in those case studies. So I found that to be very helpful. So that's a high level summary.
- We tried to pull together the comments that
 seemed consistent across the different rooms. And I
 think at the, after we go through these we'll have a
 chance to solicit more and more specific feedback from
 anyone who was in the actual rooms.
- 9 MR. BAUMANN: That's right. I failed to mention 10 that. Please make your notes as each of the presenters 11 make their comments.
- We'll have your questions and answers and question session right after all the speakers make their presentations. Greg Jonas, audit quality indicators.

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- MR. JONAS: Good morning. So the first thing is the disclaimer. Normally I would say that these views are my own and not necessarily anybody else's.
 - In this case, I get to say these are your own views and not necessarily mine, although as you'll see, I think there's a message here and it's consistent with what I think we've heard from many others with a couple of exceptions that I'll point out.
- I'd like to cover what we thought were the main
 themes that came out of the combination of the
 qualitative discussion we had yesterday and the survey
 result.

I'd like to turn then to the data and what you told us about the usefulness of the data to various stakeholders and then what you thought about the so called near term possible actions and then the longer term possible actions.

So we'll cover it in that order. First on the summary of main points, this slide is going to talk about where we thought there was a thumbs up, and then the next slide will talk about the word of caution, the challenges that you thought that we faced with going forward.

First, we certainly sensed general support for moving forward with this project. That's not new from this group, but it is a consistent theme that continues as we continue to think and debate about these issues.

There certainly seems to be consensus, and I'll show you the data in a moment about the usefulness of AQI data to audit committees to audit firms and to regulators.

There is less consensus for other constituents.

Again, I'll show you that data in a moment, but for these three groups there seems to be general agreement.

There also seems to be consensus on the notion of phasing, that phasing offers the reduced risk of starting with something, learning from it before proceeding to something that might be more complex.

That seemed to be appealing to a number of you,

including those who might advocate more complex steps

that phasing would be something useful.

Also, discussion emphasizing, yet again to us that you got to have context with these numbers. So numbers without context is dangerous, but numbers with context a story.

And comparative information can yield genuine insight. That said, we certainly had, certainly emphasized to us that we have some challenges ahead. And we just need to be careful and prudent in how we manage these challenges.

I don't think the message here is don't go forward. It was be careful in how you go forward. So the first challenge is unintended consequences.

And four of these were mentioned by folks in the breakout. More than four people mentioned it, but here are the four types of unintended consequences that our notes said were on people's minds.

First was the possibility of managing to the wrong measure, so the notion was put out data. It will be a strong incentive for firms to manage to the measure, which is fine if you got the right stuff.

And it can be dangerous if you got the wrong stuff, so be careful about making sure you got the right stuff. The second unintended consequence is related to

public dissemination of the data, which was controversial.

And the notion was, by some, that they are concerned that the public could misunderstand the data and possibly overreact to the data, particularly if there's not adequate context given for the data to the public.

And it was challenging for some to figure out how best to provide that context to the public. It was clear, for example, in a private discussion with audit committees how context could occur. It was less clear how it might appear in the public setting.

The third unintended consequence we need to be mindful of is the risk of firms running to the middle, so taking cover in averages, which in fact, could end up being mediocre relative to what might occur if firms were just left to freely compete without the burden of these measures.

That runs to the fourth unintended consequence concern, and that is the risk of undermining innovation, that we got to be careful that the measures are not backward looking, kind of worshiping at the altar of the past and forgetting about future and the need to innovate in the audit process.

Again, that said, we did not interpret these concerns, and folks who made them, I thought, made it

1 clear to us that they were not saying don't go forward.

They were just saying be careful. Another point of tension is the notion of private communication versus public dissemination.

Again as I've mentioned, and you'll see it in the data, there's just some concern, particularly by some stakeholders that public dissemination could backfire to some degree.

There was strong desire and caution that, to the extent we can field test this stuff to reduce the risk of having the wrong measures. That's a good thing.

And part of field testing would be empirical testing of the data that we have. We're certainly trying to do that, but you certainly emphasized to us the field testing is a good thing.

You also raised the point that there were certain things that many of you feel are key to auditing, I think most of us feel are key to auditing: tone at the top, professional skepticism and the incentive structure of the firms and what that's doing to motivate audit quality.

Those things are very important, but they're also the most difficult things to measure. And we've got to be careful about just measuring what is measurable and leaving on the cutting room floor some of the most important stuff just because we're noodling about how

it's troublesome to try to measure it.

That's, I think, I mean we, too, wring our hands over that. And we need more thinking on that topic I believe. Several of you raised the notion, the concern about scalability of these measures across big firms, small firms and across certain types of specialized audits versus other type of audits.

And we need to be sure that if we go out with something, and it's not scalable, that we not try to force round peg in a square hole here. And that was a word of caution.

And then a couple of you raised the liability concern, particularly in the U.S. market that measures are certainly, particularly, of public or become discoverable, can be used with the benefit of hindsight and could have a somewhat chilling effect on the candor of discussions and so forth. So that was another issue.

Okay. Now let me turn to the data, and some of this may be a tad difficult to see, particularly for those in the back. What I'm going to try to do is tell you what we got from the main points out of this.

So this is the chart that shows you what you told us about the usefulness of AQIs to various stakeholder groups, audit committees, investors, audit firms, regulators, company management and academic researchers.

What this data tells us, I think, is that you

- believe that AQIs could be useful to a wide range of folks. Certainly audit committee came out on top with audit firms close behind.
- You felt that both engagement level data and firm

 level data could be useful to these various

 stakeholders. And I'll talk, I'll show you in a minute.

- The lowest rated thing here is engagement level data for academic researchers. I'll show you the controversy that exists related to thinking about academic research in a couple of slides.
- But generally we interpreted, staff interpreted this as being, you feel that this could be useful to a wide range of folks. Now, let me apologize for this busy slide and tell you broadly what it is and what signals we take from it.
 - So this is a slide about engagement level AQIs, and what it's doing is it's taking the same questions that we just showed and its usefulness on the bottom, audit committees, investors, audit firms, regulators, management and academics.
 - But the bars are showing how the various professional focus areas viewed it. So if you see the bars all about the same height, that suggests that there's consensus around the room at whatever that scoring was.
- If you show radically different bars, it's that

some of us feel quite differently than others about that issue. Let me bring two things to your attention on this slide related to the controversy.

First on the investor controversy, what this is doing, it's rating how useful would engagement level AQIs be to investors. And several groups felt that it could be quite useful to investors, which means it has to be made public, of course.

Two groups said no, and one group in particular said no. The auditors are very concerned about engagement level information going to investors.

And I think concerns about context, unintended consequences are the things that I've heard in our meetings about why auditors feel quite differently or quite strongly about this.

The other is that audit committee members are neutral to a little negative about the notion of making this stuff public for investors. Let me turn next to the far end of the slide talking about academic researchers.

And there, investors and academics feel that engagement level data to research by academics could be useful about that. And a couple of folks' groups are on the fence, just kind of neutral about the notion.

And auditors and audit committee members don't like the idea. So this next slide does the same thing

as the previous slide except it s about firm level AQIs and the usefulness to various groups of firm level AQIs.

And here there isn't as much, there isn't disagreement like there was in the previous slide. Let me just point out though, on the investor side there is less interest, folks think that firm level AQIs would be less interesting to investors than would engagement level AQIs is what I got out of this one.

We also gave you the opportunity in the survey to tell us if you thought that, we call this the unit of account issue, but it could also be useful in addition to engagement level data and firm level data to have some other kind of data.

And you can see the number of folks who wrote us with additional thinking. Two things we took away from this. There is some enthusiasm for industry level data.

I think folks believing that maybe audits in certain industries tend to look alike, and it would be good to benchmark your engagement specific data against that information in an audit in your industry.

And then the notion of office level AQIs. I think some folks believe that firms don't act like monoliths, that quality varies not only by engagement team but offices.

Some offices being quite strong, other offices may be being weaker and that an office perspective could

be helpful. Let me turn next to the nearer term actions
and what you thought of those.

The first notion, which is pressing forward after the concept release, to narrow the list of AQIs to a manageable portfolio of say ten to 15 and then encouraging folks to voluntarily discuss with audit committees those AQIs that seemed to get some support.

The next notion, which is PCAOB encouraging audit firms to voluntarily disclose and discuss firm level AQIs, so this would be public, got very mixed reviews.

And we asked ourselves last night why, and we think for three reasons. First, some of you are fans of mandated programs and wanted to emphasize that, we think, by telling us that you don't like voluntary programs.

If we were to have asked the question would you support voluntary as a step toward a mandated regime, you might have answered that differently we suspect.

That's just speculation on our part. A second reason why we think this didn't get a ringing endorsement is the public nature of this. And as you'll see in data in a minute, some of you are quite concerned about the notion of making this public.

In fact, we saw that already. And then the third reason we thought that perhaps there was some mixed views here is this is about firm level metrics.

And generally speaking, firm level metrics get a lower score than engagement level metrics. On the next one, there was a majority, a slight majority for support for the notion of adding a rulemaking project to consider requiring engagement teams to discuss specified AQIs with audit committees.

As you'll see in a moment, in particular the audit firm folks scored this quite lowly. And I suspect the notion is look, the CAQ has said firms are supportive of the notion of having discussions with audit committees.

But let's let this evolve. Let's let this work out. Please don't mandate stuff for fear of having, perhaps, a chilling effect on what could be truly helpful.

I'm just speculating that that might be a reason why firms scored this lowly. I'll show you that data in a moment. The next notion of requesting specified new AQI data from firms and testing the usefulness of the data.

That got a thumbs up, and on the next slide field testing a thumbs up, not surprising, PCAOB monitoring results of voluntary discussions and learning from it, a form of field testing if you will, got a thumbs up.

And then we had very mixed views about PCAOB publishing AQIs by firm for AQIs that can be derived

- from public data. Now the public data generally tends to be what we call the results indicators. And it tends to be negative.
- So lawsuits, restatements for errors, going concerns that were missing before bankruptcy, those kinds of negative things. And very mixed reviews.

- And we speculated as to why. One, we came up with a couple reasons. One is that there's no portfolio, a balanced portfolio here of measures. It's what's publicly available.
 - They tend to be the results measures. They tend to be negative. And then this information is already available. So the message here could be look, having the PCAOB publish this stuff doesn't do a heck of a lot for us, those of us who are interested in this stuff can already get the data. And we already look at it.
 - So here is the detailed responses that you told us based on constituency. I know this is hopelessly difficult to read. Let me just point out a couple of things.
 - Auditors voted, this is, what we circled here are places where, on average, folks were upbeat. But a constituency was downbeat. That's what we are showing here.
- 25 And that occurred in three places. In two of 26 the places, it came from auditors that rated the notion

of adding a rulemaking project lowly and the notion of publishing data publically, lowly.

And academics railed against the notion of a voluntary disclosure regime. I think the message there is you're in favor of a mandatory disclosure regime.

These are the longer term actions. There was a thumbs up for the notion of the PCAOB making public average AQIs for audits in particular industries because I think many of you thought that would provide good context when evaluating engagement level AQIs.

The next notion also got some thumbs up, making public the notion of AQIs for comparably sized audit firms, again, for providing context.

The next one got very mixed reviews and that is the PCAOB investigates the possibility of making public firm level AQIs. This is a story of two cities.

There's just very different views in the room.

I'll show you that data in just a moment. The next one
just did not get support, and that's the PCAOB
investigates the possibility of making public engagement
level AQIs.

This one surprised me. If there's one thing that surprised me about your thinking it was this one. I'll show you the detail behind this. Some folks are enthusiastic about the idea.

Others are not, but on average, you're really

cautioning us here on this one. And then the last one that did get a resounding thumbs up is the notion of publishing a periodic report on the state of audit quality, in part, based on AQI data.

So then when you look at this detail, again, what we're contrasting here is where on average folks thought we ought to say thumbs up, but where certain stakeholders said no.

So let me focus on two lines there, one is the PCAOB investigates the possibility of making firm level AQIs public. There I said tale of two cities.

A number of the constituency were thumbs up.

Two, in particular, were not, auditors and academics. I

assume that the academic vote might be because they

didn't think firm level AQIs were all that useful.

I'm just speculating, would be interested if that speculation is true. The other thing about, of controversy is the notion of making engagement level AQIs public.

And there folks were at best neutral, with the exception of investor folks who scored it a 3.2. Now 3.0 is neutral.

I would have expected based on the, what we heard in the breakouts, the qualitative discussion plus our own discussions with investors outside of this group, I would've expected that to have been a higher score

- 1 personally.
- Okay. So thank you very much for this input.
- We'll continue to study this data, may give a few of you
- 4 phone calls to make sure we understand the rationale
- 5 behind your thinking. But really, thanks for all the
- 6 help yesterday.
- 7 MR. BAUMANN: Keith, update on what we heard on
- 8 the quality control standards.
- 9 MR. WILSON: Okay. Thank you. Well, first off
- 10 all, I should say that my observations when I was in
- 11 each of the three rooms, there was a lot of very rich
- discussion, a lot of people really engaged and some real
- 13 enthusiasm for the subject of the initiatives and
- thinking about audit quality and driving audit quality.
- I think as it relates to QC standards, I think
- there was a general consensus that it was important for
- us to be taking on the project, to review and evaluate
- 18 the QC standards with a view toward updating them.
- There were varied levels of enthusiasm and
- 20 passion for that. A few were very enthusiastic about
- 21 us doing that and thought it was extremely important
- that we do that.
- But I think, in general, there was agreement that
- we should be doing that. In terms of sort of thematic
- 25 points that came out of that, one point that someone
- 26 made that resonated with me, and I think it was made

initially in relation to all three of the initiatives.

But I think it is particularly apt here is that what we should be doing is leading firms to drive audit quality by design. So that should be an objective of the QC standards.

And that drive should be both currently and ongoing as the state of auditing evolves, as the business of auditing evolves. There should be a continual drive toward audit quality.

I also heard through a lot of the discussion about, that it was indeed appropriate to be linking the quality control standard project with AQIs and root cause.

A lot of the discussion, and I'll mention that when we get to particularly risk assessment and monitoring. There was a lot of discussion that reinforced those concepts.

In general, in terms of what we should be doing with the project at a high level, we had advice on focusing on updating the standards for the new environment.

We talked about standards being quite old. Practice changed a lot. There was a caution about don't discard the time tested elements of the quality control standards but focus on making them more relevant, more up to date.

And another very important point was to make sure that, I think, some of the remarks that Helen mentioned, also make sure the standards are scalable, that they would fit firms of all sizes and all characteristics.

Another important point was to make sure that they're flexible, that they're adaptable to a dynamic environment. Again, more focus on the environment and as auditing changes that the quality control standards should sort of serve the test of time and should drive firms to continue to adapt and improve.

There was a lot of discussion on tone at the top in firm culture. A lot of agreement that it was a very important part of the quality control system and that the tone at the top and firm culture should be that it should focus on audit quality.

It should drive ethical behavior, and it should reinforce the importance of the audit practice to the firm, especially as firms evolve and get into other types of business.

It should continually reinforce the importance of the audit practice. Now, one thing that was also consistent among the groups was be careful when you start talking about tone at the top because a lot of times it just becomes empty words.

This can be empty words. This needs to be something that is backed with action. So walking the

walk, not just talking the talk, to use the vernacular.

And that it should be something that should be consistently applied through all levels of the firm. It should be applied from this senior leadership of the firm cascaded all the way down to the engagement teams, the national office, the regional office, the local offices.

It should be consistent and aligned, and it should be reinforced through the incentive systems, the compensation systems of the firm and that all people should be held accountable from the highest levels of the firm through the lowest levels of the firm.

People should be held accountable for non-compliance with the firm's culture and the firm's policies and procedures. We also had some advice on some things to look at in trying to decide what we would say in the standards about tone at the top.

Some referenced us to the COSO framework. It was also mentioned the U.K. has an audit firm governance code that they're looking at and also the professions' ethics code in dealing with serving the public interest.

So those were some of the things that we should be looking at. As it relates to risk assessment, there was a lot of conversation that was very relevant to risk assessment. And even in cases where we weren't talking specifically about risk assessment, a lot of the

conversations seemed to be reinforcing the importance of having a robust risk assessment element to the quality control system.

For example, this idea of having the dynamic environment and having the quality control system adapting and driving quality through change. A lot of that comes through assessing risks and developing responses to risks.

Also, there was a lot of talk about linking, about linkage of the root cause analysis and audit quality indicators. A lot of that discussion was then reinforcing the idea, even if we didn't explicitly say that, there was a lot of talk about well, you're going through root cause analysis.

It raises issues that then the firm needs to respond to. Well, a lot of that would take place through a risk assessment component.

And similarly, AQIs, especially if you separate the idea of some of the thornier issues about whether something should be publicly reported, reported to the audit committee, the firm's own use of AQIs should be an important feedback indicator into the risk assessment of the firm and drive responses to that.

There was some acknowledgment that the risk assessment component exists today. One person says well you can't really run a practice without out it and some

general acknowledgment that it's done at varying levels of formality.

But I think general agreement that we'd be remiss if we didn't think about saying something about risk assessment in our quality control standards.

And then as we turn to monitoring, again, a lot of discussion that generally reinforced the idea about the root cause analysis today has its nexus in some sort of monitoring process.

So there's an important part of that, and again,

AQIs can play an important part of monitoring the ongoing

part of the quality control system.

There was important points made about monitoring should encompass all aspects of the quality control system. And there should be a particular focus on making sure there's proper alignment with all the elements in the quality control system pointing toward driving audit quality in the firm.

In one of the sessions, the last one I was in, there was an interesting discussion about quality control systems and how they manage and monitor quality and strive for a real time or near term turn.

And especially if you think about it in a manufacturing environment where you're running several iterations through an assembly line, you may be able to detect something in that environment and be able to

- 1 correct it by the end of the day.
- 2 Audits, by the their nature, are annual events.
- 3 You can't approach them in quite the same way. So it's
- 4 necessary for firms to adapt some in-flight monitoring
- 5 systems and other processes to be able to try and track
- and identify those issues on a realtime basis so that
- 7 they can make corrections as needed.
- 8 So, overall, a lot of very valuable discussion
- 9 and a lot of real discussion about the interaction of
- 10 these three elements.
- MR. BAUMANN: Thanks, Helen, Greg and Keith. So
- now we know we got to report back first from Jeff, who
- is representing the SAG and then any comments that Greg
- and Chuck essentially want to add onto that.
- But at the same time then, the floor is open to
- all of you for putting your tent cards up and giving us
- other thoughts, or if your views are different or you
- 18 want to embellish upon what you heard today. So right
- 19 now, Jeff, you start.
- MR. MAHONEY: Great. Thank you Marty, and good
- 21 morning everyone. Like Greg, before I begin, I'm going
- 22 to make a disclaimer.
- Unlike Greg, however, my disclaimer is that at
- 24 best my summary of the comments is incomplete and at
- worst it's inaccurate. So as Marty said, I'm going to
- 26 rely on Greg and Chuck to correct me and provide,

supplement what I say as well as the other members on the SAG are welcome to do so.

I'm going to focus mainly on the discussions surrounding linkage and the linkage issues. Well, there are certainly different levels of discussion on linkage among the three groups.

Of the discussions that did occur, it appears that many of the members agree that the three PCAOB initiatives are indeed linked. Some members commented on how the three initiatives each individually are very important but that all three of them can and should work together.

One member commented on the root causes analysis as kind of being at the ground level of identifying risks and improving audit quality with the quality control standards being at a much higher level and then the AQIs being somewhere in between.

One member indicated that the combination of all three of them, in his view, form an ecosystem in which each of the three individual initiatives feed into and complement or should complement each other.

For example, one member noted how root cause analysis could be very useful in both updating and/or validating the AQIs.

And that results of the AQIs could inform a firm and the board about firm level or engagement level risks

that could assist the firm and the board in better monitoring the risks and improving audit quality.

More broadly, some members indicated that the overarching goal of the three initiatives should be to drive competition in the industry on the basis of quality rather than on the price of the audit or some other factors.

As was mentioned earlier, there was some caution that it was important to consider scaling when it comes to the AQIs and the quality control standards, scaling for the different sizes of firms.

With respect to AQIs, some from the user community, and this would include me, believe that more transparency for the AQIs is better than less and that the AQIs certainly would be useful or could be useful to investors in making better decisions, including making more informed decisions in connection with the election and reelection of the members of the audit committee and the chair of the audit committee as well as the annual vote taken at most companies with respect to ratification of the auditor.

Some members also commented that the board needed to be cautious in its roll out and adoption of AQIs to ensure that they do provide a value and that the board would obviously need to actively monitor the implementation of the AQIs and the results of the AQIs

and would probably need to revise them over time as experience is gained with their use and analysis.

With respect to quality control standards, some members commented that any changes to the standards should not be overly prescriptive but rather should continue to recognize that there are different and acceptable methods and tools for monitoring firms' engagement activities.

One member suggested that perhaps what is needed more so that significantly changing the standards, what maybe would be more helpful is to provide some more guidance on how to apply the existing standards, again rather than making significant changes to the standards themselves.

So Marty, that completes my very brief, incomplete and probably inaccurate summary of the comments. And, again, I invite Greg, Chuck and the rest of you to correct me and supplement my summary. Thank you.

MR. BAUMANN: Chuck or Greq?

MR. SENATORE: Well, we're very thankful that this is going to be a concept release because we ended up realizing there are a number of thorny questions that needed to be vetted, not just among us here in this room but to actually get the wisdom of the crowds, if you will, in terms of commenting.

Just a couple of points. Jeff did mention the -- sort of the bedrock principle at least that we heard
in our room in terms of this being about having firms
compete on quality.

So what that sort of meant to us was that a lot of what we're talking about here, while we can certainly discuss whether there should be public disclosures and all that kind of stuff, sort of fundamentally really sort of goes to how do you drive quality in a firm.

And so that raised a couple of other questions. First of all, what is quality? There was, some thought well look, as long as there's no restatement and I have transparency, I'm good.

But again, another question was well, does that mean, I forget who said this, but it was sort of funny when you think about it. If I'm speeding at 120 miles an hour, and I don't get caught, is that quality?

It's easier to get our arms around what's bad. For example, if there are clear behaviors where a standard is violated, that clearly can be a root cause that can end up resulting in some kind of a quality measure.

So this question is what is goodness, and I think frankly, if we're going to have AQIs that are reflecting behaviors that we want to promote, we'll need to get a better handle on what the "it" is that will end up being

- 1 the foundation of those behaviors.
- So one of things we mentioned in terms of the concept release is that we would urge the staff when they go out to try to define this and help define this
- 5 a little bit better.

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- Another thought was that the AQIs, it would be some wisdom in terms of seeing how they're validated over time.
- 9 This goes to what Greg mentioned in terms of a
 10 sense of a support for a phased approach because it would
 11 be probably a less than optimal outcome to sort of start
 12 from Day 1 and assume that these AQIs are driving
 13 behaviors only to find out that they really weren't on
 14 the mark.
 - Let's see. On the question of, let's see. Oh, tone at the top. Let me just sort of talk a little bit about that.
 - There was an element, when you think about the linkage point in terms of root cause analysis, in terms of AQIs, in terms of monitoring, in many respects it was at least the sense that I heard in our room, these are elements of what any healthy firm would do in terms of doing things well, doing its job well.
 - And that also created a sense of the danger of, as Greg mentioned, in terms of focusing too much on individual metrics.

I think we have all sensed and I think we agreed in the room that we've all had the experience of an over reliance on metrics has an outcome where you don't see the forest for the trees and when you sort lose the context and the story.

That was a lot of the concern at least as I heard it in terms of sort of having a very metric based set of public disclosures that could end up sort of missing the point in terms of what the real quality points were.

So in terms of the tone at the top piece, there's some caution, and it would be wonderful to hear what the respondents to the concept release think about this, because in many respects, tone at the top is a function of governance.

It's a function of having the information that we were talking about sort of roll up to responsible members of the firm. Plus, in terms of culture, being sensitive to not just what your code of conduct might be.

I mean we all remember how Enron had a wonderful code of conduct, but the question is what kind of behaviors are being modeled and what are the employees actually thinking about it in terms of what their experiences are.

So we talked about would it be a good practice to have things like surveys or anonymous sort of feedback

1 loops.

But the point being that just turn that into some kind of a measure that ends up being publically discussed could end up actually being counterproductive because you want to be able to drive those behaviors.

Lastly, in terms of risk assessments, clearly in the materials there was discussion about the wisdom of process flows, understanding your processes and going through that kind of rigor in order to be able to understand your environment.

The only caution I would, I think the room had on this that would also sort of play out and seeing what the views are in terms of people in the concept releases, I would caution the board to sort of require a certain outcome in terms of what you expect for what kind of, how you do your risk assessments.

There are many ways to do them. There are very resource intensive ways to do them. There are very expensive ways to do them. This may not necessarily maximize the utility to smaller firms.

But that could still get to the outcome that you're looking for without a described and mandated process. So net-net, I heard support. I heard caution.

I heard firm focused in terms of using this as an opportunity at its foundation having firms sort of be able to sort of improve their own quality to enable

- them to compete on quality versus price.
- 2 And to the extent the regulators or other
- 3 stakeholders are involved that perhaps there's sort of
- 4 rolled up observations versus sort of too much mandate
- 5 and too much detail in terms of what you expect. So
- 6 I'll tender to Greq.
- 7 MR. PRATT: Thank you very much. I think that
- 8 Jeff and Chuck did an admirable job in summarizing the
- 9 flow of discussions and concepts that were discussed in
- 10 our session as well.
- 11 The only thing that we did not mention that I
- think was important, we had a pretty robust discussion
- about the interaction of the SEC, PCAOB and the FASB in
- 14 rulemaking.
- And there is a lack of visibility, I guess, for
- many of us on SAG that these groups actually are working
- 17 together. But it's not something that we can see.
- So the perception was that because these groups
- aren't working together as harmoniously perhaps, and if
- they are, the information coming out of those meetings
- 21 aren't sufficiently shared.
- So we were walking, there was a standing
- presumption that if there was a better interaction, that
- that could advance the integration of these three key
- 25 initiatives.
- And I think that's probably the only thing that

- we did not mention in the group. That's my comment.
- 2 MR. BAUMANN: And I guess the point that was
- 3 being made there was that maybe the complexity in the
- 4 accounting is not, and the related auditing that should
- 5 take place in connection with the complexity of some new
- accounting aren't linked at the same time.
- 7 And the view of what you heard, if it's taking
- 8 place, you don't know about it, but maybe it could be
- 9 taking place better because maybe that's having an
- 10 impact on audit quality, accounting complexity not
- 11 necessarily being closely tied to auditing standards to
- deal with that accounting complexity.
- 13 That was the point being made.
- 14 (Off-microphone comments.)
- MR. BAUMANN: Well, since Bobls card is up, but
- since you're a former leader of accounting complexity,
- 17 you get the floor.
- MR. HERZ: Actually, I kind of agree with that
- observation, but and I assume it still goes on. The
- three organizations meet quite frequently and talk with
- 21 each other quite frequently, both at the senior levels
- 22 and the staff levels.
- 23 And there are formal quarterly meetings and all
- that kind of stuff and whatever.
- But one of the key recommendations of the CIFR
- group, the Committee on Improving Financial Reporting,

which looked on improving financial reporting in our system and reducing complexity was that there be something called like a, I think they're called the financial reporting forum or something like that.

And it was trying to kind of, I think a little bit like emulate in a non-mandated way what you have in certain countries in the U.K., where you have a financial reporting counsel that formally brings all of the whole financial reporting system together under one mandate.

We don't have that under our laws and statutes, regulations so you have to kind of create synthetically something like that. And the recommendation was that the SEC do that.

Now the SEC, to my recollection, had one meeting like that, maybe two or three years ago. I can't remember what the issue was, but it might have been fair value or something,

MR. DOTY: Measurement uncertainty.

MR. Herz: What? Measurement uncertainty. And I still think that was a key recommendation of that group, and it's still something that I think is very important, would be very important in our system, not that the triparty meetings that occur already between the three organizations and their staff aren't helpful and useful.

But these were also going to bring representatives of the key constituents into a

- particular discussion on issues that were kind of pressing or emerging in the whole system. And I'm a little chagrined that the SEC has not kind of sustained that.
- MR. BAUMANN: Well, Brian Croteau from the SEC has his card up, so we'll go to the next player in this chain.
- 8 MR. CROTEAU: Thanks very much. I just wanted 9 to add. Certainly when the organizations work together, 10 I think the outcome is always better for everyone.

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- And I know that we try to do that as best as we can, and I think the criticisms are fair, relative to continuing to do more of that.
- We certainly had some very good examples, I think, of situations where working together has resulted in better outcomes, certainly recent examples between the SEC and PCAOB include improving the internal control reporting regime back in 2007 and more recently implementing new rules relative to broker dealer reporting.
- You'll see, this afternoon, Dan Murdock here with
 me to hear the discussion relative to revenue
 recognition. And we've been working closely together
 with the FASB and the PCAOB thinking about the issues
 in that space as well as going concern the discussion
 in the space.

- So we certainly, I don't want it to be left unsaid, we certainly try to spend as much time as we can working together in a collaborative way. And I think the outcome is always better.
- I don't want that to mean that I'm being defensive about it. From that perspective I think there's always room for improvement and appreciate the criticism and frankly, constructive feedback. So thank you.
- MR. BAUMANN: Brian, before I turn to the others,

 Bob made the point about the financial reporting forum

 recommendation. That came out of CIFR.
- If we recall, there was a meeting on measurement uncertainty that brought a lot of parties together both the PCAOB and SEC and FASB, as well as players in the financial reporting chain, et cetera, preparers and many others.
- 18 Are there further thoughts to bring that back?

 19 Is that under discussion?
- MR. CROTEAU: Certainly when Jim Kroeker was
 chief accountant, under his leadership, we did move
 forward with the meeting that was described.
- Obviously there's a change coming up again with chief accountants, and I think it's very much dependent upon that to some degree.
- I think the idea though was to think about it as

- opposed to a formal there will be X number of meetings

 per year, to begin to think about it more from the

 perspective of topically when it made sense to do that

 type of a thing and to think about frankly, who ought

 to host that kind of meeting depending on what the topic

 is.
- And so, obviously as you know Marty, we've stayed
 in contact between the three organizations to try to
 think about those kinds of things and certainly the
 suggestion is a welcome point.
- MR. BAUMANN: All right, I agree. Thanks a lot
 Brian and Bob. Barbara Roper?
- MS. ROPER: So as one of the people who raised
 this issue, I just wanted to, and I appreciate your
 mentioning it. I wanted to clarify. I don't care
 whether you have more meetings.

- The concern here is that accounting standards are being written without adequate consideration for whether they're auditable. So you get a revenue recognitions standards, for example, that makes it, that is already a source of a huge percentage of failed audits or problem audits, that has made substantially vaguer, more subject to judgment, more subject to, looser is going to create more problems in terms of audits.
- That, to me, is a problem where the PCAOB and the FASB are working at cross purposes. Similarly, if

you think about a root cause of failed audits, one of the root causes has to be bad audit committees where the financial expert on the audit committee isn't a financial expert.

That's a problem with SEC standards for financial expertise on audit committees. Those kinds of issues, where there are big impacts on the quality of audits exists outside the realm of PCAOB authority.

And there needs to be more thinking about if you're going to drive audit quality, how those processes together need to work to drive audit quality.

MR. BAUMANN: Thanks. Just one comment, and I know Larry Smith from FASB has got his card up as well. During the entire process of the rev rec development there were many conversations between FASB and us about reviewing drafts and our views on auditability.

And I think the profession probably commented, I think a lot, and if somebody wants to, from the professional institute get involved in this debate, they can about comments to FASB about auditability.

That doesn't mean that at this point in time, we've developed what the new auditing or amendments to our auditing standards should be. It was whether or not we thought we could develop amendments to appropriately deal with the changes.

So, can we do better? I think the points are

being made that we should all work to do better, but it's not as if we're ignoring the accounting standards as they're being developed and think about auditing later or thinking about auditability at the time, but what the actual audit procedures might be still have to evolve.

MS. ROPER: Well then I'll just add that I think there's a huge amount of skepticism in a lot of the investor community that resulted in an effectively auditable standard at the end of the process, regardless of what the process was.

MR. BAUMANN: Yes, and I appreciate that's an observation that's being made that this needs to be either improved, more transparent or a lot of those things. Larry, you had your card up, Larry Smith.

MR. SMITH: Yes, and I will preface this by saying that this is going to sound very defensive, but I have to say it. To say that accounting standards are created without any consideration of auditability on the part of the members of the FASB, I think, is just wrong.

We have three members of the FASB that are former auditors, well, we have more than three. A number of the members of the FASB are former auditors, but three of them specifically were partners for a number of years, including myself.

And one of the items that we consider in creating

standards is the auditability, which results in changes to people's views, et cetera.

I mean if you take a look at, and we're going to talk about the judgment areas that are embedded in the revenue recognition standard right now.

And while they may appear to be, it may appear that there is considerable amount of judgment, there's a considerable amount of judgment in revenue recognition today.

But people have been doing this for years, and they feel a lot more comfortable with those judgments. And a lot of the judgment areas that I'm going to highlight, or that will be highlighted this afternoon, are areas of judgment that exist today in recognizing revenue.

So the board considers a lot of the comments that come in and makes changes in response to those comments.

And clearly the audit firms express concerns over auditability, et cetera, while at the same time, investors express concerns about how revenue gets recognized and what information is provided to them.

So I just, I think for, it would not be appropriate for me to let a comment like the one that you made that there's no consideration auditability being made in the creation of accounting standards go without comment.

MS. ROPER: I'd just like to clarify that that's not the comment that I made. I didn't say that there wasn't any consideration. I said that there is a concern that the standards that come out don't give adequate consideration. So that's a difference with, I think, actually some importance.

MR. BAUMANN: Brian Croteau, SEC.

MR. CROTEAU: Thanks, and just on the audit committee piece and appreciate the point you're raising, Barb, I thought this just might be a good time to mention that recently Chair White did mention in public remarks that she's instructed the staff to spend some time thinking about updating existing audit committee disclosures, which haven't been updated, thinking about how they can be updated since prior to changing responsibilities for audit committees under SOX.

And so from staff perspective we're very excited to work on this and think about the audit committee's role relative to auditor oversight. Understand you're raising a point beyond that, Barb, that goes to the technical competence for some audit committees.

And obviously there's a range, but certainly I'm hopeful that at some point in the future there'll be some opportunity here for some public comment as we move ahead with a project in that space as Chair White has announced. And so, just wanted to mention and put a

- 1 plug in for that.
- MR. BAUMANN: We were really glad to hear that
- 3 there was great consistency about our audit quality
- 4 initiatives and great commonality of views, but Greg,
- 5 you really opened up something else about when you
- 6 brought up the impact on audit quality of accounting
- 7 standards and auditing standards and regulators working
- 8 together.
- 9 But it's a good point. We want to make sure we
- 10 do better on that. We'll keep thinking about that
- 11 together, all of us. There are some other cards up.
- 12 Steve Buller and then Bill Platt I think.
- MR. BULLER: Thank you, Marty. First of all,
- 14 thank you for the summaries. I thought those were
- 15 excellent and certainly made our groups sound much more
- articulate than we were, but I appreciate that.
- So just a few related comments. One is depending
- upon how widely you decide to disseminate the AQIs, I
- 19 think it's important that they be defined in a way so
- as to ensure that users can leverage the data properly.
- 21 And our group spent a lot of time discussing
- this, in a way that it is relevant to audit committees.
- 23 So audit committees obviously want information on
- 24 engagement level and want to be able to stratify by
- 25 industry and by size.
- And the firms obviously, a lot of firms want to

be able to drill down and correlate that with their own quality indicators. And so it's important that the data be able to be stratified and analyzed in that fashion.

Related to that, I think it might be useful to spend some time just looking at the experience of XBRL because they were very careful in how they had to define the information and spent time redefining once it was up and running.

It might be useful to avoid those pitfalls. And thinking about the technology they use and the user tools to ensure adequate accessibility and flexibility and the whole support infrastructure around this to allow them to answer questions, to analyze the data with adequate precision and then also to make sure they're gathering data, which will be flexible for future use.

And the last comment is, again related. Yesterday we spent a lot time talking about the general discussion of the 70 some audit failures of the 208 audits conducted yesterday and some of the risks in using high level statistics and kind of broad terminology.

And that's one of the risks I think we may have with some of the AQI data, where someone may take this and extrapolate that to a broader universe without understanding the precise issues behind each of the AQIs.

So it's important to understand the underlying

data. So, for example, in those 70 some I don't have
the information or all the details, but I know some small
handful were restatements.

A number were related to internal control of our financial reporting, and so it's useful to have, again, some context around that to understand where a firm is on the continuum of quality and what the specific aspects are of the AQIs, which may indicate that there is a fundamental problem or that it's a rifle shot for a specific aspect of their performance that needs to be addressed. Thank you.

MR. BAUMANN: Thanks Steve. Bill Platt?

MR. PLATT: Thanks Marty, and first a comment. I always find the breakout sessions to be the most insightful and informative, engaging in a dialogue around a topic with a smaller group is very productive and very constructive.

So I'd encourage you to continue to do that. Also found it very interesting that you took three initiatives, group cause or causal factor analysis, the AQIs and quality control standards and put them together in a group because I think part of the concern that many of us have is that projects like this could be operated in silos.

But these really are one large project and need to be very integrated, sort of, as you go through. And

so it was good to see that the staff's views were aligned at least in the need to have alignment.

And I encourage you to continue to be integrated as you go through this process. The other thing though that came up, and this is maybe a little bit of a follow on from the discussion that you've had here, but I think a little different focus is I think as we look at root cause analysis or causal factor analysis today, we largely look at what is within the control of a firm to drive compliance with current standards.

And I think we're missing an opportunity to say well are there patterns of deficiencies. There might be things outside of the control of the firm. Are there environmental factors?

Are there standards factors? Can we have improved interpretations or standards in an area? And I think right now our focus, and I realize I'm talking about expanding.

And we shouldn't expand it if it's going to create a delay necessarily, but we shouldn't lose sight of it either that there are things outside of a firm that can help firms drive a lot of quality as well and not just what the firm can do within the firm.

So I'd encourage you to sort of think about that as you think about going forward is can you use causal factor analysis or root cause analysis as a way to inform

- where standards maybe could be better and whether that's from auditing standards standpoint.
- Or could there be better accounting standards or could there be better guidance for issuers, either about books and records or about controls or other things?

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- I think it's the kind of things we should all keep top of mind because collectively, I think we're all trying to improve the quality, transparency and reliability of financial reporting.
- And I think if we keep that broader objective in mind, I think we'll be better at the end of the day.
- MR. BAUMANN: Are some of those factors, I know you talked about accounting standards and related auditing standards, are some of those factors also factors outside of your control?
- I think that's what you said, auditor's control,
 the environment at a company itself and their commitment
 to quality reporting and the audit committee's
 commitment to quality financial reporting, things of
 that nature?
- MR. PLATT: Yes, they would include all those,

 Marty.
- 23 MR. BAUMANN: I know that IAASB has a document,
 24 I think, Arnold, that you put out which talks about an
 25 audit quality framework that takes those three legs and
 26 three stools, the three legs of the stool and puts them

- together as an important element for audit quality. Is
 that fair?
- MR. SCHILDER: Yes, that's fair, Marty. And I
 think the overarching message in that framework is what
 I fear what we heard a lot of and now is well, the
 importance of interactions between the various
 stakeholders and everybody taking a role in stimulating
 audit quality so that leads also to the positive stimulus
 that was mentioned earlier.

And that's a key message there and what wellre hearing so far also from national standards is that it's helpful in further taking the issue and stimulate the discussion. So I think we're much in the same area there.

MR. BAUMANN: Jennifer Paquette?

MS. PAQUETTE: Thank you. I wanted to make a comment on the AQIs, and I regret that I missed the sessions yesterday. So I didn't have the benefit of the breakout discussions, although I appreciated the summaries.

We got here this morning. From my perspective, understanding the link between the three initiatives, the AQIs, the root cause, quality control certainly is obvious.

I guess my concern relates to the size of those initiatives and the link between the three and what it

- 1 might mean in terms of how the work on AQIs would 2 progress.
- From my perspective representing an investor,

 seeing the AQIs have some momentum and move forward is

 important to me.
- And I would like to express that if the phased roll out is something that is pursued, this caution from certain areas about making information on AQIs public and available to investors, if there were a phased roll out, I would encourage that.

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- If it were to start and it would not be available in the public realm that we work on them in a way that there was an eye towards them becoming public and being valuable to investors eventually, perhaps later in a roll out.
 - I certainly appreciate, while I'm not in the audit community, I appreciate the sensitivity to wanting to be able to provide context to quantitative measures that meet qualitative comments.
- However, I wouldn tunderestimate investors' ability to be able to read and decipher and understand that context if it's provided in a robust and valuable way.
- MR. BAUMANN: Great. Thanks. Sridhar
 Ramamoorti?
- MR. RAMAMOORTI: I just want to revisit what Bill

- Platt just brought our attention to, the influence of environmental factors that are beyond the audit firms' control.
- There's a name for this in social psychology.

 This is called the fundamental attribution error where

 you end up attributing the result of some observations

 to the wrong cause.

- And it's also a bedrock principle of what we know as accountants as responsibility accounting where you cannot hold people responsible for factors beyond their control.
- So I think it's a very important angle of inquiry and should be taken into account in any sort of policy making or standard setting because we certainly don't want to be punishing the wrong parties for something that they're not responsible for.
- MR. BAUMANN: I just want to understand that comment, Sridhar. Let's just say that management doesn't care about its financial reporting quality or quite frankly wants to report something, manage earnings or whatever it is, and the audit committee is not a high quality audit committee.
- I guess in my view as a standards setter at the PCAOB, that doesn't change the auditor's responsibility to do a high quality audit and report on the financial statements in a way that they present fairly or they

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- In other words, if the auditor's in that kind of
 environment, they have a couple of things to do. They

 can tell management if they don't improve, the audit

 committee if they don't improve that they're going to

 have to find new auditors.
- Or they'll greatly increase their scope to get
 the work done and to present an audit report to investors
 that investors can rely on. But I don't think a poor
 quality management or a poor quality audit committee
 should result in anything less than a high quality audit
 nevertheless. That's maybe my perspective of life.
- MR. RAMAMOORTI: Let me just be very, very clear
 then. I'm saying it would be the problem that we would
 have if we attribute every business failure to
 necessarily also being an audit failure. Not true.
 That's the point.
 - MR. BAUMANN: I agree with that point. Yes, very much. Brian, your card is up again.
 - MR. CROTEAU: Yes, I just wanted to mention, I know yesterday Chairman Doty made mention and certain breakout groups may have talked about it, but obviously there's been a significant change in addition to inspection reports that are coming out.
- 25 Certainly I think at least one of the large firm 26 reports is out that has a new appendix in it now with

- much more detail relative to referencing of auditing
 standards.
- And I think that has relationship to all three of these projects. I personally have been a strong supporter of moving in that way, and I know that that was a lot of work to get to the place that you're at.
- But for those who haven't had a chance to look

 at that aspect of the reports, I would strongly encourage

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- And I think it allows for a much deeper discussion, I think, of the inspection findings beyond just the number of deficiencies but better understanding of the nature of the findings and the aspects of the standards that auditors are struggling with.
 - And so I just wanted to add that to the discussion because, again, I think it has relationship to all of these projects.
 - MR. BAUMANN: Great. Thanks Brian. I see three cards up, and let's take these three and then we can take a break before we get onto cybersecurity. So Kevin Reilly, Doug Maine and Maureen McNichols, in that order.
- MR. REILLY: Yes, Marty, I have two quick reactions, first on one of Helen's observations coming out of the meetings was somehow attributing inspection problems to the audit committee.
- And Marty, like the comment that you just made

- before, I hope that view wasn't being expressed by a member of the profession. That seems to me like a copout.
- We have to take charge and responsibility for the execution of a quality audit. We are all for stronger audit committees and the initiatives of Chair White in that area.
 - But to somehow link the inspection problem rate across the profession to audit committees seems to be an unfair characterization of what's going on, at least in terms of what we're seeing in practice.

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- Secondly, relative to the issue of the FASB's outreach in terms of the auditability of standards, I've worked closely with the FASB.
 - And if you could have seen and continue to see the outreach done relative to the developing standard on the allowance for loan loss and auditing credit losses and accounting for credit losses, the outreach has been really expansive, very detailed.
 - Perhaps it could be better advertised, to Greg Pratt's observation, but it is really happening. It's been very helpful, and I believe it is changing the dynamics as to how the FASB thinks through the standard setting process.
- And again, I found it to be very, very helpful.

 That's just an observation of seeing how it's been

- working in practice.
- MR. BAUMANN: Good. Thanks Kevin. Doug?
- MR. MAINE: This is a question for Greg. I have
- 4 personally talked to a couple dozen audit committee
- 5 chairmen, so this is admittedly anecdotal.
- But I think there's universal support for the
- AQIs, particularly by the way, as it relates to the 404
- 8 audits. And my sense is there's a real thirst to get
- 9 going.
- My question to you, Greg, is would it be helpful
- or harmful if audit committees at the engagement level
- go off on their own right away and start asking for this
- type of information.
- MR. JONAS: I think it would be nothing but
- 15 helpful, and I would invite Mike Cook to offer an
- observation to the group because he said a couple things
- in a breakout yesterday that were certainly eye opening
- 18 to me in that regard.
- And he has some personal experience with this,
- but I personally would see no downside and every upside
- 21 to folks getting comfortable and learning from this and
- 22 particularly if audit committees then would feed back
- their observations to us.
- We're trying to listen very closely these days,
- and we would be very eager to get more contact. But
- Mike, you have some personal experience.

MR. COOK: Greg, I do, a little bit, and I would say maybe more a general comment to introduce the idea as I think we all want audit committees to be active.

We want them to be engaged. We want them to do the right things. I often respond to things that come from the PCAOB by essentially saying leave it to the audit committees.

We can do it on a timely basis. We can do it in a meaningful way as opposed to other forms of communication. And I think we, just to use as an example, in one particular circumstance I've already been actively engaged with critical audit matters.

Having said that we don't favor the auditor reporter those after they are no longer particularly relevant to the audit under way, but let's get into it timely and get those things to the audit committees. Let's see what they are. Let's deal with them, and we have done that already and frankly have had quite a good experience with that using the PCAOB framework.

I think the same approach applies here. Doug made the point. I think everybody thinks this is a good idea. I'm sure there's not unanimity as to what the items are.

But as I commented to the group, I think most of us would probably agree on what the first five items on the list would be. You might have a debate over one or

1 two of them.

- But the idea that we don't know what these quality indicators are doesn't work for me. I think we've got a pretty darn good idea of what they are. But
- 5 I'd like to hear from the firms.
- So we have already scheduled a meeting in July,
 which is a regular audit committee meeting and asked in
 addition to our team for the senior partner in charge
 of audit for the firm.
 - And this happens to be a meeting where the CEO of the firm visits, so we don't like people to just visit. We like them to work when they come. And so we've said please come and talk to us about your view of audit quality indicators generally.
 - Talk about your view of audit quality indicators specific to us as an entity. Tell us what they are and then tell us how you're going to report them to us and how you're going to give us results in relation to those indicators.
 - And let's start now. Let's not wait for, and you're moving on, I think, a very strong pace forward.

 And I applaud that, but let's not even wait for that.
 - Let's get the dialogue going. Let's see what we come up with. Tell us what matters in your eyes. To us in judging the quality of your performance and let's have a dialogue about that.

- 1 And let's start in 2014 not at some future date. 2 I don't see any impediment to doing that. There will be differences. There will be indicators that we might 3 identify at the front end that might not match up with 4
- We might change one here and add one there. I 6 7 doubt that we're going to be very far off. And I think the dialogue will be very interesting. I'm not sure the 8 firm is overjoyed at the notion of coming so soon.

your initial inventory.

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- 10 But that's what we pay them for, and let's get them in and start talking about this now. So Greg, 11 that's my plan. 12
- MR. BAUMANN: That sounds like a great 13 14 initiative, and hopefully that message gets out to others. That's really good. I think Maureen you have 15 the final word on this topic. 16
 - MS. MCNICHOLS: There we go, thank you. I'd like to echo Jennifer Paquette's comment that we wouldn't want to underestimate investors' ability to process data.
 - Clearly that's the foundation of the rationale for providing financial statements, which clearly contain vastly more complex kinds of disclosures that I think what we're considering with the AQI.
- I'll also echo the substance of the Mike Cook's 25 So I encourage the PCAOB to dig deep on 26 comments.

- 1 possible negative consequences that are raised for
- 2 arguments against disclosure to see if there's workable
- 3 compromises.

I'm hoping that the lack of support for disclosure of engagement level data to academics is really based on lack of support for public disclosure of these data perhaps for other reasons.

And I suggest that as a compromise, a possible compromise first step might be engagement level data where it's fractals of the distribution of engagement level data without actually identifying information.

I think that there's a distinction between public disclosure, and there's a range of alternatives in terms of ways that disclosure could be made.

So you could have fractals of the distribution of engagement level statistics that actually don't identify any specific firm or issuer. And so I'd encourage you to think about those kinds of possibilities to sort of make progress toward public disclosure. Thank you.

MR. BAUMANN: Thanks, professor. So thanks everybody for a very lively discussion. And thanks to the reporters from the SAG, Jeff, Greg and Chuck. I think we learned a lot from the breakout sessions and from this discussion this morning.